

Merton Partnership – Doing Things Differently

21 January 2016

Adam Doyle, Chief Officer



right care
right place
right time
right outcome

Hard Times

- Recognise the extremely difficult time that all public services have had over the past few years and that the scale of savings required has necessitated some very tough choices.
- Merton CCG is also grappling with making scarce resources work harder and finding ways to continue to deliver high quality services and care.
- This is why we have been working on refreshing our vision for health and care in Merton.
- Merton CCG has to focus on transformation change, service redesign and innovation to meet the continued financial challenges.



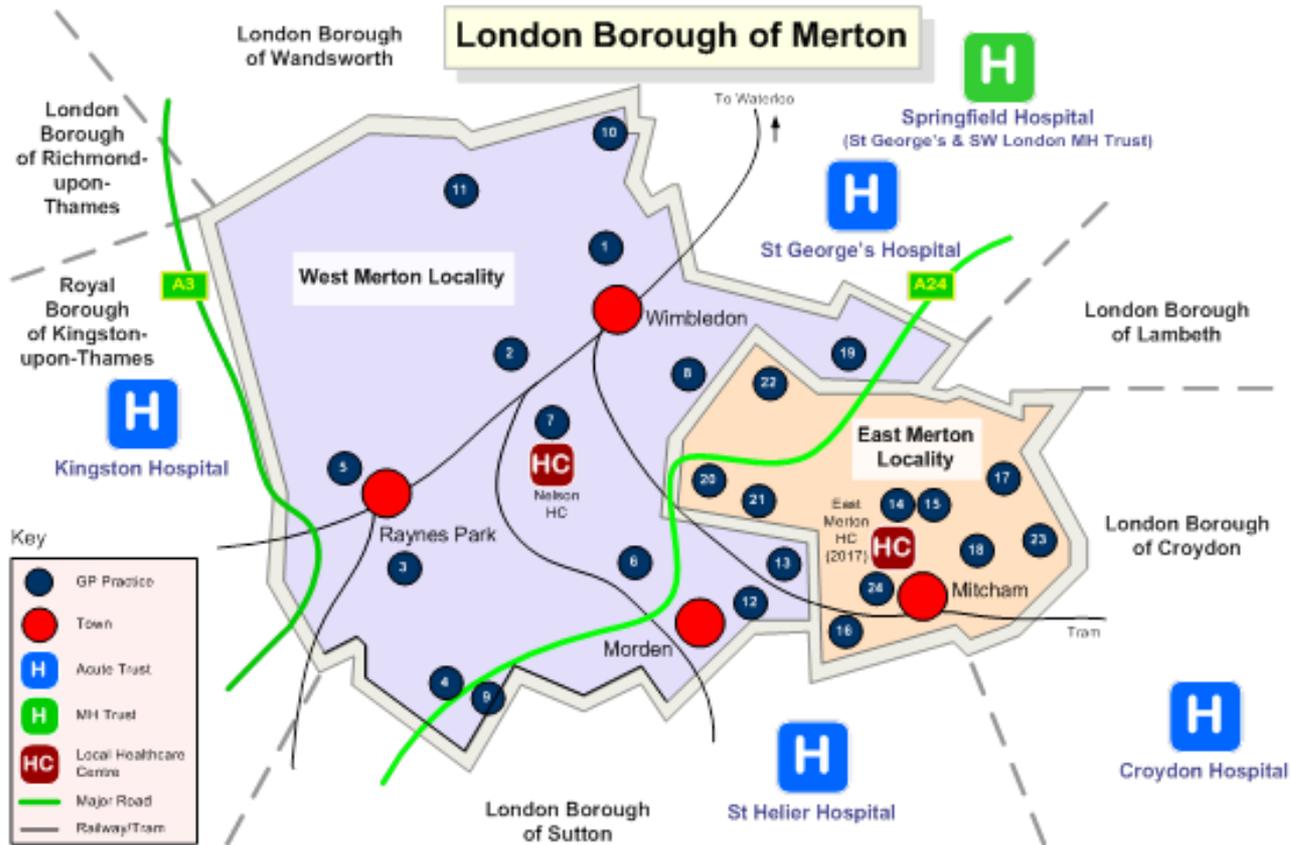
Who we are

We are:

- a GP-led membership organisation responsible for planning, buying and monitoring local health services
- Our GP practices work in partnership with hospitals, community services, mental health services, pharmacists and dentists, Merton Council and our local community



Our structure



AGM slides
24 September 2015

Reasons for change for SW London

- 1. Quality of care** - All patients should get the best possible care, but the quality and safety of SWL London health services varies enormously and depends on where and when you are treated. This costs lives.
- 2. Changes in what patients need** - People getting older and sicker - demand rising rapidly. Need much more care to be outside hospital.
- 3. Financial and workforce challenges** - We do not have the money or staff to go on as we are, despite increased funding. There is a national shortage of clinicians in some key areas.
- 4. We can provide better care with the same budget** - compelling evidence that if we spend our money differently, we can get services that are both better and more affordable (E.g. Stroke, major trauma, cardiac).
- 5. The need for joined up services** - Patients need services that work together and across professional boundaries.



Financial challenge

We do not have the money to go on as we are.

- There is only one pot of money...and that pot is getting smaller.
- While NHS spending has not been cut, the costs of providing care are rising every year due to rapidly increasing demand from a rising and ageing population.
- If we do nothing, the CCGs in south west London will have significantly less money than current services are expected to cost by 2018/19.
- Within five years, we would not be able to pay for the services we currently provide.
- For Merton the position for 2016/17 would indicate nil investment profile; nil SLA reserve (like this year); significant efficiency savings - double what we've already achieved in recent years and savings to stay within a reduced running cost allocation.



What that means for Merton

- If we do not change and transform the way care is provided, including moving more services from hospital into community settings and scaling up prevention, we will not be able to meet the needs of our population.
- We have worked hard to deliver more care out of hospital and closer to people's homes in line with central and London wide NHS plans.
- But the scale of the challenges facing health and care services are such that we cannot expect to fulfil our responsibilities by working alone, or by looking at health needs in isolation from the wider issues that impact on well-being (such as housing, education, employment or healthy lifestyles).
- This is why we have been working in 2015/16 on refreshing our vision for health and care in Merton because we want to better focus our efforts on more joined up thinking, planning and working across the borough.



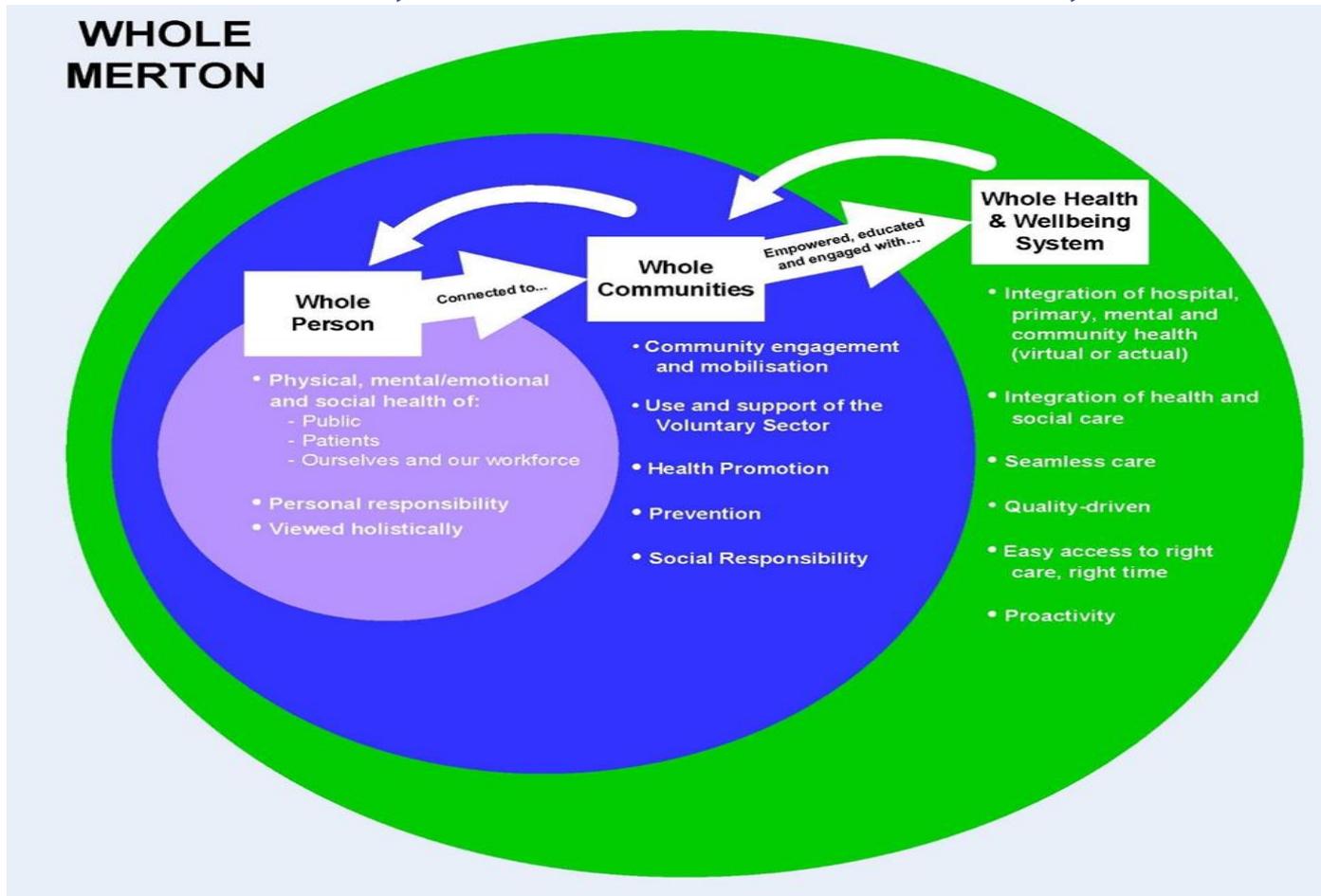
‘Whole Merton’

- At the heart of our new vision is the individual around whom a range of quality support and opportunities need to be organised.
 - In this way we believe we can develop sustainable services, ensuring people get the care they need in the right place, at the right time, and with the right outcome.
 - We can also support the wider SWL health economy by ensuring that hospitals are only used when required but also by supporting the sustainability of providers by engaging them in the development of innovative solutions.
 - We are calling this holistic approach *Whole Merton*
 - We have made it clear in our 2016/17 Commissioning Intentions that the aim of *Whole Merton* is to go further, quicker in delivering better care in more innovative settings.
 - We will be working with our providers to collaborate much more than before
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Whole Merton

Whole Person, Whole Communities, Whole System



Whole Merton

Whole Person, Whole Communities, Whole System

